#### **MEMORANDUM**

**To:** Board of Regents

From: Board Office

**Subject:** Draft Board of Regents Annual Work Plan 2004-2005

**Date:** June 7, 2004

Recommended Action:

Discuss and adopt an annual work plan for the Board spelling out key priorities and objectives for the next 12 months, and a rough draft schedule of activities associated with the major issues identified.

## Executive Summary:

Two documents are attached to this memorandum. The first is a three-page paper outlining the 13 work plan priorities recommended by Board leaders for focus in the coming year. Underneath each of the priorities (listed in all capital letters) are a series of bullets indicating some of the specific objectives to be considered. Also listed (in parentheses) is the proposed lead group to work on each listed priority. The order of the priority items is not intended to reflect a preconceived hierarchy; the items are intended to be viewed, in this version, simply as a set.

The second document is a two-page chart that gives a sense of the anticipated flow of committee meetings, major agenda items, and outreach activities for each of the Board meetings in the coming year. It is not intended to be comprehensive, but rather a general view of how some of the priorities might fit into the Board's meeting timeline along with other required activities.

It is the Board leaders' intent that the Board members will discuss, refine as necessary, and ultimately adopt both documents as the outline of their annual work plan. Both represent general goals and could of course be modified in the future as circumstances dictate. These documents, once adopted, however, provide a general sense of direction in planning future meetings and Board activities.

This is a lengthy and ambitious set of priorities and objectives that attempts to capture the collective aspirations of the Board.

#### Background:

In conversations with Board leadership after the April Board meeting, individual Regents expressed their ideas on major topics of concern they hope to see addressed in the coming year. After the conclusion of those conversations, additional conversations were held with other institutional officials and staff. At the conclusion of that activity, the leaders and Executive Director discussed how to best blend products from those conversations, the committee work plans, and other key priorities into a set of documents best expressing the areas of focus for the coming year. The materials attached represent the expression of that work, and are recommended to the Regents for their consideration.

The 13 key priorities in the proposed work plan include:

- Develop and implement a comprehensive Regent Communications Plan
- Review Public Policy Processes and Priorities
- Develop and implement long-term strategies in Fiscal Operations
- Develop and implement long-term strategies in Facilities Operations
- Refine Strategic Plans and Performance Indicators
- Strengthen Performance Evaluations for Executives and for the Board
- Provide clear and consistent direction in Compensation Policies and Collective Bargaining
- Provide appropriate oversight on Academic Program Issues
- Promote Economic Growth Activities by Regent institutions and in partnerships with other entities
- Strengthen University of Iowa Hospital Governance
- Continually seek best Investment Returns
- Follow up on key Oversight and Compliance Issues
- Seek to continually improve effectiveness of Board Office operations.

The two-page chart is an attempt to integrate some of the major priority items with known timeframes, major committee agenda items, the Board governance report schedule, major finance issues for Board consideration, and anticipated outreach activities into a potential calendar for meetings through May 2005. This is intended to be a guide for future activities that could be modified if the Board wished to do so at a later time.

# Board of Regents, State of Iowa Draft 2004-2005 work plan priorities and objectives (and lead presenters)

### DEVELOP AND IMPLEMENT A COMPREHENSIVE COMMUNICATIONS PLAN (Board leaders, Board staff)

- Increase depth and frequency of Board Office/Board members communications
- Determine Board Office role in direction/coordination of external communications
- Formulate external "message" for Regents enterprise to general public
- Develop an integrated plan for institutions, Board, and Board Office including 'roles' and 'rules' for all to act upon in a coordinated fashion
- NOTE: related to some aspects of public policy process below

#### REVIEW PUBLIC POLICY PROCESSES AND PRIORITIES (Public Policy task force)

- Examine overall process and individual roles in government relations, state and federal, and best utilization of resources and processes for the future
- Examine state of outreach efforts, and recommend improvements for the future
- Determine public policy priorities to pursue in next year, strategy to use in efforts
- NOTE: related to some aspects of communications plan above

# DEVELOP AND IMPLEMENT LONG-TERM STRATEGIES IN FISCAL OPERATIONS (Board leaders, Board, Board staff)

- Design and implement 5-year budget modeling process for FY 2006 operations budgets planning
- Determine how to address reallocations, state funds, tuition, other funds in model
- Finalize decisions on tuition policy, calendar for rates, and actual FY 2006 rates, consistent with long-range fiscal plan
- Continue to work on administrative services review possibilities re: duplication/potential efficiencies
- Review residence system planning and status
- Identify other non-academic areas where administrative efficiencies may exist in areas of possible consolidations or "spin-offs"
- Finalize Lakeside Laboratory future operating plan and leadership selection

# DEVELOP AND IMPLEMENT LONG-TERM STRATEGIES IN FACILITIES OPERATIONS (Board leaders, Board, Board staff)

- Consider longer-term planning than current 5-year plan
- Streamline Board consideration of projects to a limited number of times per year
- Consider policy changes relative to funding ongoing costs beyond construction

# REFINE STRATEGIC PLANS AND PERFORMANCE INDICATORS (Board leaders, Board, Board staff)

- Better define priorities, refine indicators, develop "dashboard" of key data points
- Review institutional and UIHC strategic plan updates based on new Board plans

# STRENGTHEN PERFORMANCE EVALUATIONS FOR EXECUTIVES AND BOARD (Board leaders, Board leaders)

- Refine executive evaluation process, provide concrete feedback to executives
- Institute performance review process for Board and committees

### PROVIDE CLEAR AND CONSISTENT DIRECTION IN COMPENSATION POLICIES AND COLLECTIVE BARGAINING (Human Resources Committee)

- Collect comparative compensation data on different employee groups
- Design multi-year competitive compensation resources plan for faculty and staff
- Collective bargaining planning—process, personnel, substantive direction
- Continue to review diversity goals and activities in light of legal decisions
- Continue to review progress on diversity goals

# PROVIDE APPROPRIATE OVERSIGHT ON ACADEMIC PROGRAM ISSUES (Education & Student Affairs Committee)

- Review internal academic program review processes, recommend changes re: criteria for new or continuing or "duplicative" programs
- Study services for visually impaired lowans and attendant issues
- Follow up on student alcohol use issues in campus communities
- Consider best options for Regents re: relations with other higher ed. entities
- Provide leadership as appropriate in P-20 efforts in the state
- Oversee athletics issues at the universities, including review of budgets
- Investigate progress in distance learning and new technology utilization
- Continue to review progress on diversity goals and activities

### PROMOTE ECONOMIC GROWTH ACTIVITIES BY REGENT INSTITUTIONS AND IN PARTNERSHIPS WITH OTHER ENTITIES (Economic Development Committee)

- Recommend how best to lead on Battelle report issues
- Continue to monitor Iowa Values Fund projects
- Seek 'best practices' in tech transfer, commercialization, and business technical assistance
- Consider best options for Regents re: relations with other economic development entities
- Define areas where Regent institutions are best poised to take a leadership role in positive economic transformation
- Establish short- and long-term measures and objectives for Regent economic development efforts

#### STRENGTHEN UIHC HOSPITAL GOVERNANCE (from UIHC Executive Board)

- Guide strategic plan development, monitor performance indicators
- Monitor activity related to state Medicaid and indigent care program
- Provide oversight and direction on budget and financial issues—receivables, transfers to COM, malpractice, budgets, rates, capital application

#### CONTINUALLY SEEK BEST INVESTMENT RETURNS (Investment Committee)

- Fund managers review/selection of new manager
- · Ongoing fund manager review

### FOLLOW UP ON KEY COMPLIANCE/OVERSIGHT ISSUES (Audit & Compliance Committee)

- Monitor homeland security plans
- Develop multi-year audit plan
- · Clarify roles and relationships between external auditors and Board committee

# INCREASE EFFECTIVENESS OF BOARD OFFICE OPERATIONS (Board leaders/Board staff)

- Discuss data collection/production/standardization/timing issues with institutions
- Complete succession planning in academic affairs leadership
- Continued review of Board materials in agenda book—formats, key points, data volume, method/timing of transmission
- Actively pursue process improvements that appear likely to lead to increased productivity and service best aligned with key Board goals
- Consider potential internal resource realignments based on emerging Board priorities
- Consider consistent and enhanced student input into Board processes

#### **Board of Regents Work Plan**

May 2004 – May 2005

**Subject:** Draft Board Work Plan

**Prepared by:** Gregory S. Nichols

Date Submitted: June 7, 2004

May 18-19, 2004	June 15-16, 2004	August 3-4, 2004	September 14-15, 2004	November 3-4, 2004
ISD	Lakeside Laboratory	Sioux City	SUI	UNI
Committees: Audit & Compliance, Economic Development, and UIHC Executive Board  • UIHC rates	Committees: Investment, Education & Student Affairs, and Human Resources	Committees: Audit & Compliance, Economic Development, and UIHC Executive Board  Batelle life sciences report seminar  Econ. Dev. activities presentation  Annual internal audit plan	Committees: Investment, Education & Student Affairs, and Human Resources  Selection of new fund manager	Committees: Audit & Compliance, Economic Development, and UIHC Executive Board  • (T) UIHC committee special presentation
Governance:  • Action on new Board committee structure and task forces  • Discussion of committee responsibilities, rules and operations  • Continue executive evaluations	Governance:  Discussion of 2004-05 Board work plan Tour/discussion of Lakeside Academic program reviews Complete executive evaluations	Governance:  • Presidents' reports on tuition policies and administrative efficiencies  • Annual reports: student financial aid, distance education	Governance:     Action on Public Policy task force report on strategies, roles, responsibilities     Annual reports: Student outcome & program reviews, retirements and terminations, salaries, fringe benefits, merit system     Discussion of Board communications plans	Governance:  • Annual reports: Fall enrollment, graduation & retention, comprehensive fiscal report for FY 2004  • Approval of complete 2005 legislative program  • Athletics fees 'peers' report
Finance: Bond sales	Finance:  • Annual Capital program  • Capital registers  • Finalize FY 2005 budgets	Finance:  Capital registers  Preliminary FY 06 state operating request issues discussion  Bond sale	Finance:  • Final action on FY 2006 state appropriations requests  • Preliminary discussion longer-term public policy priorities  • Collective bargaining executive session  • Bond sale, capital registers	Finance:  • Capital registers  • Bond sale
Outreach: Governor to speak at meeting, Lt. Gov. at Newlin dinner, area leaders for lunch	Outreach: Dinner with Friends of Lakeside, lunch with area leaders	Outreach: Reception with Siouxland leaders, lunch with Siouxland educators	Outreach: Iowa City/Cedar Rapids area leaders gathering, annual faculty excellence dinner	Outreach: Waterloo/Cedar Falls area leaders gathering, UNI Faculty, staff, and student leaders discussions

December 15-16, 2004 ISU	February 2-3, 2005 SUI	March 14-15, 2005 ISU	May 4-5, 2005 ISD
Committees: Investment, Education & Student Affairs, and Human Resources	Committees: Audit & Compliance, Economic Development, and UIHC Executive Board	Committees: Investment, Education & Student Affairs, and Human Resources	Committees: Audit & Compliance, Economic Development, and UIHC Executive Board
Mid-year evaluation sessions with executives     Initial presentation of revised strategic plans from special schools     Reports: Performance indicators, diversity, facilities, economic development, requests for professional development     Status report on administrative efficiencies	Governance:  Legislative update  Initial presentation of revised strategic plans from universities  Complete mid-year evaluation sessions with executives as necessary	Governance:  Board self-assessment of operations/structure during the past year  Discussion of progress on 2004-05 Board work plan issues  Legislative update Finalize institutional strategic plan revisions Report on budgeting and accounting of tuition	Governance:  Review initial draft of 2005-2006 Board work plan  Approval of any modifications in committee structure or membership desired  Legislative update
Finance:  • Board Office presentation of initial recommended rates for FY 2006 tuition and financial aid  • Capital Registers	Finance:  Capital registers  Preliminary parking, residence systems, misc. fees review  Final action on FY 2006 tuition and financial aid	Finance:  • Finalize fees for FY 2006  • Capital registers	Finance: • Capital registers
Outreach: Ames area leaders gathering, annual staff excellence awards dinner	Outreach:  • (T) State executive branch activity/activities  • SUI Faculty, staff, and student leaders discussions	Outreach:  Board event in Des Moines with legislative leaders  ISU Faculty, staff, and student leaders discussions	Outreach: To be determined